SERVICE BULLETIN

M1528 **2021-05-07**

M1528: PAN AMERICA - TRANSPORT MODE SUBSTITUTE

Purpose for Service Bulletin

This bulletin informs dealers that on Pan America™ vehicles the transport mode procedure will not fully place the bike in transport mode and the battery can still be drained. While the bike will appear to be in transport mode the Controller Area Network (CAN) bus remains awake and will draw down the battery.

Motorcycles Affected

Pan America

Markets Affected

All markets are affected.

Required Dealer Action

To fully preserve the battery when transporting the vehicle, the main fuse must be pulled instead of placing vehicle in transport mode. A future software update will correct this issue.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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